3-Pipe Maxi VRF Promotion Terms & Conditions

1. Promoter

This promotion is offered by Panasonic Heating & Ventilation Air Conditioning UK Ltd, incorporated in England and Wales with company number 02371708 whose registered office is at Ground Floor, Building 3 Albany Place, Hyde Way, Welwyn Garden City, Hertfordshire, England, AL7 3BT (the "Promoter").

2. Promotion Period

The promotion is valid for qualifying purchases made between **1 July and 30 September 2026 inclusive** (the "Promotion Period").

3. Eligibility

a. This promotion is open to installers purchasing eligible equipment within the Promotion Period.
b. The promotion is **only valid for purchases made in the United Kingdom (excluding Northern Ireland)**.
c. Participants must purchase qualifying products from authorised Panasonic distributors or partners.
d. The promotion is not open to employees of the Promoter, its agents, or affiliates.

4. Qualifying Products

a. The promotion applies to purchases of **3-pipe Maxi VRF systems** supplied by Panasonic Heating & Cooling Solutions.
b. Each **set of two (2) qualifying systems** constitutes one eligible claim.

5. Promotion Mechanic

a. Customers will receive **£2,000 in prepaid Mastercard vouchers** for every **two (2) qualifying systems** purchased during the Promotion Period.
b. There is **no maximum limit** on the number of rewards that can be claimed.
c. Purchases may be **cumulative across the Promotion Period**.
    - Example: Purchase of 6 qualifying systems = £6,000 in vouchers.

6. Claims Process

a. Claims must be submitted in accordance with the instructions provided by the Promoter.
b. Proof of purchase (e.g. invoices) must be provided for all claims.
c. The Promoter reserves the right to verify all claims and request additional documentation if required.

7. Reward Fulfilment

a. All valid claims will be processed after the end of the Promotion Period.

b. Prepaid Mastercard vouchers will be issued **after 30 September 2026** and sent to the claimant using the contact details provided.
c. Vouchers will need to be signed for by the Installer upon receipt
d. The Promoter is not responsible for delays or non-delivery due to incorrect or incomplete information.

8. General Conditions

a. This promotion cannot be combined with any other offer unless stated otherwise.
b. Rewards are non-transferable, non-exchangeable, and cannot be redeemed for cash.
c. The Promoter reserves the right to substitute the reward with one of equal or greater value if necessary.

9. Liability

a. The Promoter accepts no responsibility for lost, late, incomplete, or invalid claims.
b. The Promoter shall not be liable for any loss, damage, or injury arising from participation in this promotion, except as required by law.

10. Right to Amend

a. The Promoter reserves the right to amend, suspend, or withdraw the promotion at any time without prior notice where necessary due to circumstances beyond its control.

11. Governing Law

a. These terms and conditions shall be governed by and construed in accordance with the laws of the relevant jurisdiction in which the promotion is operated.