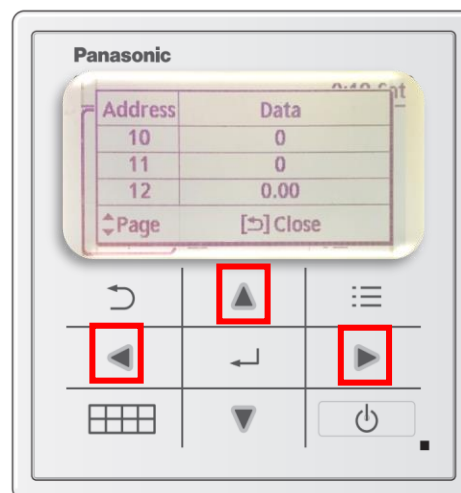


Title	H62 Technical Document
Date	09/07/2022
Product Type	Air to Water Heat Pump (A2W)
Model	Aquarea A2W range
Generation	N/A
Author	Oli Trew
Scope	Monoblock Range (H and J)

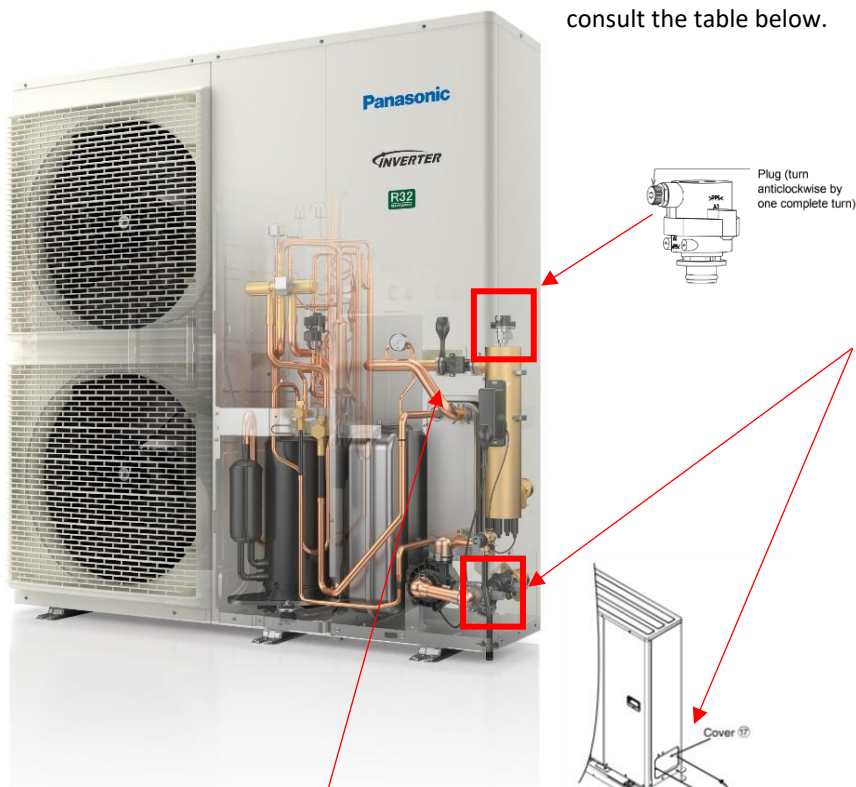
H62 will appear when there is insufficient flow detected by the flow sensor.

To assess flow rate, we can do so through a hidden menu.
To access from the main screen, hold down all three buttons as shown for 5 Seconds.
Once you have accessed scroll down to address 12. This will display flow rate in LPM.



Flow rate needs to be greater than the minimum flow rate for the unit, please consult the table below.

WH-MDC5/7/9	>7Lmin
WH-MXC09/12	>5lmin
Wh-MXC16	>5lmin



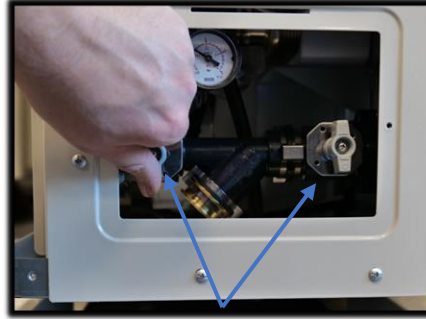
H+J units come with an inbuilt mesh strainer; this should be checked along with any external filters to make sure it is clear of system debris. This is located on the right-hand side of the unit accessed by a service hatch. Make sure you use the isolation valves either side of the strainer before removing.

Faults with the Flow sensor are very rare, but we should check it for any physical damage if we still have no flow on the display after the above checks.

1



2



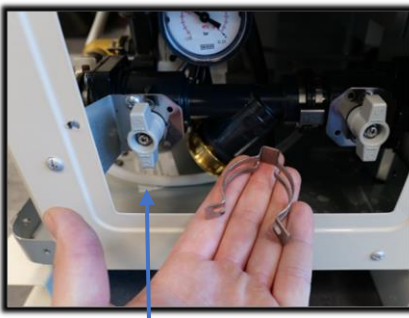
¼ turn to isolate both valves.

3



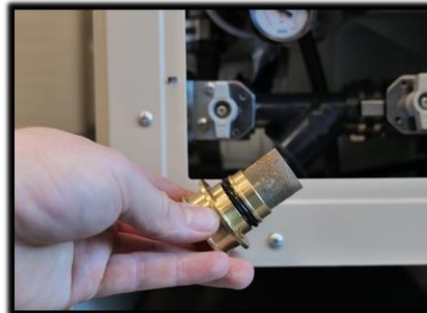
Remove the retaining clip.

4



Place something to catch the water.

5



Remove the filter and clean.

*Reverse steps after the filter has been cleaned.
Ensure to vent the backup heater and top up the system pressure if necessary.*